

Courbevoie, May 3rd 2024

Subject: IDSCREEN 60 – End Of Life Notification

Dear Partners and Customers,

With the launch of **IDSCREEN 60 by IDEMIA** in 2022, we explored new applications linked to enrollment and identification in mobility. The product provided a relevant alternate solution to enrollment stations with a unique mobile product including a FAP60 scanner and the Android 10 OS.

Currently, several key components of the IDScreen 60 have reached the end of life, we won't be able to keep producing the tablet from now.

Thus, IDEMIA regrettfully has to consider discontinuing the IDScreen60.

This letter serves as your formal notification that IDEMIA has initiated the **End of Life process** for the **IDSCREEN 60 tablet**.

The purpose of this letter is to inform about the immediate interruption of any IDSCREEN 60 sales proposal.

The last buy order date of the IDScreen60 (part number 293783458) will be **14th June 2024**, within the limit of available stock.

Final deliveries of IDScreen60 tablets with a Minimum Order Quantity of 500 units could be delivered **8 months after reception of the Purchase Order**.

Even though, unfortunately, the production of the IDScreen60 must stop, support & repair services will still be available for a period of 1 year from the last delivery date in accordance with our Return Materials Authorization (RMA) process.

An Android 12 firmware version is planned to be released by end of May 2024. Beyond that, firmware releases for IDScreen60 will be available only for bugs that have significant impacts on product functionalities and for a period of only 1 year from the last delivery date.

Please, feel free to notify your local sales representative in case of any remark or specific situation that you may be facing because of the product discontinuity.

We will try our best to assist you.

Yours sincerely,

Fares MOUNSI
Product Manager
fares.mounsi@idemia.com

